Brooke Pardue

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https://github.com/Meowph

JUNIOR FULL STACK SOFTWARE DEVELOPER

PERSONAL PROFILE

One of the things I am passionate about is knowledge. The tech world is an ever expanding wealth of knowledge that constantly changes and forces one to relearn a good bit of what they had thought they knew. In joining New Force, I have acquired a vast amount of new skills, as well as a deeper understanding as to what goes into creating and making a website function. It has also sparked my desire in wanting to know more about the tech world and what languages or software makes something work.

PROJECTS

Plants-R-Us

A wild flora app based in WV that helps keep users informed and safe. Whether someone is hiking through the wilderness or foraging for new treats, this app is friendly for all levels. Listing helpful resources on the wildlife, providing info on the parks in this beautiful state, and describing which plants are safe and not safe for consumption, Plants-R-Us is an interactive app that will keep any user entertained as well as properly educated on the wilds that surround us.

GitHub Link

Fauna Focus

A global platform connecting people with wildlife through shared experiences and valuable information. From backyard sightings to rare encounters in remote landscapes, Fauna Focus lets users explore and contribute stories, photos, and insights about animals from around the world. With resources to help users understand and safely observe diverse species, this app fosters awareness and respect for wildlife everywhere.

GitHub Link Here

EDUCATION

NEWFORCE, APRIL 2024 - OCTOBER 2024

Software Development Training Program
In Partnership with MountwestCTC

POTOMACE STATE COLLEGE, AUGUST 2016-2017

Applied Science Courses
15 Credits

TECHNICAL EXPERIENCE

Junior Full Stack Developer

NewForce   *April 2024 - October 2024*

Intensive full-time 6-month software development immersive training program focusing on full stack (C#/.NET) development fundamentals and problem solving. The final half of the program is executed in a simulated company environment with Scrum methodology.

- Applied object-oriented programming fundamentals through team-based projects that reflect real world business problems
- Collaborated remotely on projects using Slack and Zoom
- Managed source code version control with Git/ GitHub
- Applied JavaScript, HTML, and CSS fundamentals to build a feature-rich social media dashboard
- Leveraged native ES6 module bundling to build DRY, reusable components
- Designed and built single-page applications with React using Hooks
- Designed applications through white boarding dependencies and building ERD's
- Built and interacted with databases using SQL and ADO.NET
- Developed a blog management platform in ASP.NET, MVC, and Razor templates in Visual Studio 2019
- Created RESTful Web API with C#/ .NET Core and connected it to a React front-end
- Built and maintained integration tests in .NET Core

WORK EXPERIENCE

EVS Attendant

Mardi Gras Casino   *July 2024 - Present*

- Maintain cleanliness across casino floors, restrooms, and gaming areas
- Provided customer assistance and supported guest needs
- Reported lost items and missing money to security
- Coordinate with supervisors and staff over walkie-talkie for immediate response to cleaning tasks

Customer Service Associate

Speedway   *December 2023 - July 2024*

- Completed inventory checks daily to maintain proper stock levels
- Maintained cleanliness of front of store
- Provide excellent customer service to address customer needs
- Operated cash register, including processing money orders
- Managed lottery machines, including printing reports and routine maintenance

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Work Experience Continued

Customer Service Associate (Level 1)
CASCI/Carefirst/Blue Cross Blue Shield

August 2023 - December 2023

- Researching and contacting necessary departments as needed
- Investigating claims and explaining expenses
- Efficiently helping members throughout each call with any medical, dental, and vision concerns
- Answering each call in a friendly and timely manner

Contractor
Startek/Optimum

March 2023 - August 2023

- Methodically documenting interactions on customers profile
- Updating contact information and payment methods
- Assisting customers with questions and concerns about service
- Collecting money by card, check, bank account, or money order

Inventory/ Returns Department Associate
Appalachian Offroad Motorcycle Company

February 2021 - March 2023

- Audits customer orders to check for discrepancies such as, purchase order mistakes, back order release updates, picker mistakes, canceled items, missing parts, etc.
- Worked with a team to create a process which the Customer Returns Department uses to communicate, receive and process at least 10-20 returns on a daily basis
- Simultaneously answers emails, phone calls and live chat
- Provided conflict resolution between customers and coworkers